



Risk Management System (RMS)

Healthcare risk managers are often swamped with information, but in today's regulatory environment, it is vital to stay in control. Don't let an inefficient risk management system control you — make sure you keep your risk management under control instead.

The RMS (Risk Management System) Solution from HealthDox is tailored to the unique risk management requirements of healthcare. It features:

User-Friendly Interface: Easy-to-use controls make incident reporting and other tasks simple and efficient.

Performance Dashboards: Dashboards allow easy tracking of incidents, efficiency, quality metrics and other measurable items. Data can be made available to both employees and external users.

Anonymous Reporting: Anonymous reporting capability allows for honest feedback and better understanding and analysis of situations.

Diverse Incident Management: Standard templates can be made for different styles of incident reporting—to assist in classifying, analyzing and solving root causes.

Incident Notes: Notes and comments regarding incidents are time-stamped, locked to prevent changes, and stored for reference. Investigate incidents with clarity and confidence that you have all the information available.

Role-Based Security: Document access is given on a need-to-know basis, through role-based security governed by the rules you apply.

Audit Trails: Comprehensive collection, tracking and storage ensure that you have all the information you need to handle audits.

Corrective Action Plans: Create, manage, track and verify corrective action plans through an easy-to-use interface.

Notifications and Reminders: RMS reminds all affected parties of assigned tasks through e-mail notification and reminders, customized to your specific needs.

ADT Integration: Incidents are tagged to patients through an HL7 interface, integrating with your hospital's ADT system.

Active Directory Integration: RMS provides simple single-password login and access through integration with Active Directory.

Attachments: Attachments allow all information related to an incident to be connected, stored and easily retrieved to improve efficiency and accuracy of reporting.

Regulatory Reports: Standard regulatory report templates may be customized with your specific information to simplify your regulatory reporting tasks.

Integration with Policies/Procedures: When combined with HealthDox Policies and Procedures application IdTracks-Docs, RMS becomes an extremely useful tool for continuous improvement programs.

Quality Improvement and Employee Efficiency Tools: Performance data can be categorized and analyzed to allow you to hone in on problem areas and address any problems that reduce healthcare quality and keep your staff from operating at peak efficiency.

RMS features a 7-step collaborative implementation process and first-rate technical support to make sure your specific issues are addressed and resolved—and stay resolved.

RMS can bring you peace of mind by helping you stay on top of your healthcare risk management needs. Contact us today for a demonstration of RMS and let us show you it can efficiently and effectively work for your organization.

Your Partner in the Pursuit of Quality Patient Care